



# Advantage<sup>SM</sup> one mobile

The power of NetBranch in the palm of your hand.

## Advantage One Mobile Frequently Asked Questions

- **What is Advantage One Mobile?**  
Advantage One Mobile is a specially formatted version of NetBranch Online Banking designed specifically for use with mobile devices.
- **How do I use Advantage One Mobile?**  
You must have a web-enabled mobile device, and must already be signed up for NetBranch Online Banking. Using your mobile device, visit [www.advantageonefcu.com/mobile](http://www.advantageonefcu.com/mobile)
- **What types of transactions can I perform on Advantage One Mobile?**  
You can view account balances, perform account transfers, and see ninety days of account history on Advantage One Mobile.
- **Can I access joint or linked accounts?**  
Advantage One Mobile does not support joint or linked accounts.
- **What is the availability of the Advantage One Mobile Product?**  
Advantage One Mobile has an availability schedule identical to standard NetBranch.
- **What types of mobile devices are supported?**  
All browser-based mobile phones should be supported. Because of the large number of phones on the market there may be some phones that display Advantage One Mobile differently than others.
- **Does the iPhone work with Advantage One Mobile?**  
The iPhone does work with Advantage One Mobile if you pinch and enlarge the site. A recommended alternative is to use regular NetBranch, which offers greater features and functionality. It is also fully supported with pinching and enlarging.
- **Is there a charge to use Advantage One Mobile?**  
Advantage One offers this service to you free of charge, but standard internet usage rates will still apply from your cell phone carrier.

